

Maureen Bisognano, President Emerita and Senior Fellow, at the Institute for Healthcare Improvement (IHI), previously served as IHI's President for 5 years and Executive Vice President and COO for 15 years. She is a prominent authority on improving health care systems, whose expertise has been recognized by her elected membership to the National Academy of Medicine, among other distinctions.

Ms. Bisognano advises health care leaders around the world, is a frequent speaker at major health care conferences on quality improvement, and is a tireless advocate for change. She is also an Instructor of Medicine at Harvard Medical School, a Research Associate in the Brigham and Women's Hospital Division of Social Medicine and Health Inequalities, and serves on the boards of the Commonwealth Fund, Indiana University Health System, and Nursing Now.

Ms. Bisognano chairs the advisory board for the Well Being Trust, an independent institute with the mission to improve mental health and resilience across all ages in the US. She co-chairs, with Dr. Atul Gawande, the Massachusetts Coalition on Serious Illness Care. She serves as the chair for membership for the National Academy of Medicine section on administration. Prior to joining IHI, Ms. Bisognano was Senior Vice President of the Juran Institute, where she consulted with senior management on the implementation of total quality management in health care settings. Before that, she served as Chief Executive Officer of the Massachusetts Respiratory Hospital in Braintree, MA, where she implemented a hospital-wide strategic plan that improved the quality of care while simultaneously reducing costs. eventually serving as Chief Operating Officer from 1984-1987.