

**2022 Rest Home Application for In-Person Visitation Aid Requests**  
**Frequently Asked Questions (FAQs)**

**1. What is the application for in-person visitation aids?**

CMS is making funds available to certified Nursing Homes to reimburse facilities for the purchase of portable fans and portable room air cleaners with high-efficiency particulate air filters (HEPA, H-13 or H-14). The Commonwealth of Massachusetts is making funds available to reimburse rest homes for the same purpose.

**2. Will applications requesting MA DPH Quality Improvement funds for in-person visitation aids be expedited?**

Yes, all applications will be expedited for review and payment. The purpose of this application is to provide a template to potential applicants to ensure they provide all the required information for the State Agency to make a timely determination on the request for the use of funds.

**3. What criteria must Applications meet?**

Applications must meet ALL of the following criteria:

- Applications must be on the COVID-19 In-Person Visitation Aid Rest Home Application Template.
- Applicants must only include requests for funds to purchase in-person visitation aids (i.e., portable fans, portable air cleaners with high-efficiency particulate air (HEPA, H- 13 or -14) filters to increase or improve air quality, tents or other shelter for outdoor visitation and/or clear dividers (e.g., Plexiglass or similar product)).
  - The application should not include requests for items identified as prohibited (Personal Protective Equipment, COVID-19 testing machines or supplies, etc.).
- Applicants must ensure:
  - Requests directly address the need to facilitate in-person visits for residents.
  - Appropriate Life Safety Code requirements found at 42 CFR 483.90 are met, unless waived under the PHE declaration.
  - Tent or other shelter allows for social distancing to be observed.
  - Core principles of infection prevention and control practices are followed. (Surfaces must be cleaned and disinfected between resident use.)
  - Work with state officials to determine the appropriate level of visitation
  - Nursing facilities should continue to consult with state and local health departments when outbreaks occur to determine when modifications to visitation policy would be appropriate. Facilities should document their discussions with the health department, and the actions they took to attempt to control the transmission of COVID-19.
- Facilities may use up to \$3,000 for in-person visitation aids (e.g., tents or other shelter for outdoor visitation and/or clear dividers) including installation, installation materials, and shipping costs for the in-person visitation aids. All eligible expenses incurred on or after the release of **September 17, 2020** are eligible for reimbursement.
- Facilities may use up to an additional \$3,000 for in-person visitation aids (e.g., indoor portable fans, indoor portable air cleaners with high-efficiency particulate air (HEPA, H-13 or -14) filters to increase or improve air quality) and shipping costs for the in-person visitation aids.

- Expenses incurred on or after February 2, 2022 are eligible for reimbursement.

**4. Can Massachusetts approve Rest Home Applications in excess of the \$3,000 maximum for tents or other shelter for outdoor visitation and/or clear dividers costs, and/or \$3,000 maximum for indoor portable fans and/or portable air cleaners with high-efficiency particulate air (HEPA, H-13 or -14) filters to increase or improve air quality?**

No, Massachusetts cannot approve these requests.

**5. What if an applicant fails to use the Rest Home COVID-19 In-Person Visitation Aid Application Template?**

In-person visitation aid requests submitted via formats other than the Rest Home COVID-19 In-Person Visitation Aid Application Template can **NOT** be approved by Massachusetts. These applicants should be provided a copy of the correct template and advised to resubmit their request.

**6. What are types of visitation aids that promote in-person visits?**

- tents or other shelter for outdoor visitation (purchase and/or rental);
- clear dividers (e.g., Plexiglas or similar product) to create a physical barrier to reduce the risk of transmission during in-person visits;
- indoor portable fans; and/or
- indoor portable air cleaners with high-efficiency particulate air (HEPA, H-13 or H-14) filters.

**7. What expenses are prohibited for in-person visitation aid requests?**

These applications are strictly for in-person visitation aids only. Prohibited expenses include but are not limited to:

- Ventilation systems
- Replacement filters
- Personal Protective Equipment (PPE)
- Portable fire extinguishers of approved types
- Disinfectant and Cleaning Supplies (Disinfectant wipes, hand sanitizer, etc.)
- No-Smoking signage
- Administrative fees
  - o i.e., payment of individuals to help administer the program
- Indirect Cost. For example: federally determined indirect (facilities and administrative-F&A or overhead) costs such as staff fringe benefits, facility maintenance, rent, or utilities.
- Travel expenses
- COVID-19 testing and testing equipment

**8. How can a facility prevent the transmission of COVID-19 in the facility while using in-person visitation aids?**

Facilities should ensure person-centered approaches and core principles for preventing COVID-19 transmission are followed while using in-person visitation aids.

Core principles and best practices that reduce the risk of COVID-19 transmission include:

- “Visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, should not enter the facility. Facilities should screen all who enter for these visitation exclusions.
- Hand hygiene (use of alcohol-based hand rub is preferred)
- Face covering or mask (covering mouth and nose)
- Social distancing at least six feet between persons
- Instructional signage throughout the facility and proper visitor education on COVID-19 signs and symptoms, infection control precautions, other applicable facility practices (e.g., use of face covering or mask, specified entries, exits and routes to designated areas, hand hygiene)
- Cleaning and disinfecting high frequency touched surfaces in the facility often, and designated visitation areas after each visit
- Appropriate staff use of Personal Protective Equipment (PPE)
- Effective cohorting of residents (e.g., separate areas dedicated to COVID-19 care)
- Resident and staff testing conducted as required at 42 CFR 483.80(h) (<https://www.cms.gov/files/document/qso-20-28-nh-revised.pdf>).

**9. What must be included in the application and application budget (application template Section 5)?**

To be considered for funding, each application must include the following information:

- Name(s) of facility(ies) to receive visitation aids (and DPH License ID).
- Number of certified facility beds.
- Type(s) of visitation aids.
- Cost per visitation aid.
- Total number of visitation aids requested.
- Total funds requested.

Applicants must also provide a line-item budget for all visitation aids (i.e., tents or other shelter for outdoor visitation and/or clear dividers (e.g., Plexiglas or similar product), indoor portable fans, and/or indoor portable air cleaners with high-efficiency particulate air (HEPA, H-13 or -14) filters to increase or improve air quality), broken down per facility for which funding is requested.